eccentex | opentext™

Seamlessly Connected Dynamic Case Management & Enterprise Content Management

OpenText xECM Integration Adapter for

HyperAutomation Cloud

Unify Eccentex Low-Code and AI Capabilities with OpenText xECM
Easily Connect Case Information To All Related Documents

OpenText ECM Cloud

API

Eccentex HA Cloud

Dynamic Case Management

Compliance Management

Advanced Email Automation

Smart Knowledge Base
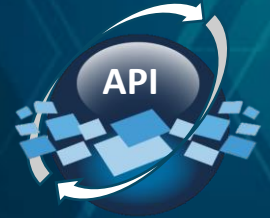
Feature Details

The Eccentex.io Integration Suite for OpenText has multiple pre-built applications that run on top of your Core Systems and is fully integrated into OpenText xECM including Documentum and Content Server. Some of our apps include Dynamic Case Management, Compliance Management, Advanced Email Automation, Smart Knowledge Base and others that are added regularly.

Use Cases

These solutions can address a range of industries including; Energy, Utility, Telco, Transportation, Finance, Government, Insurance, Retail, Travel and more. Eccentex Dynamic Case Management Applications deliver streamlined processes that lower costs and increase compliance, productivity, as well as customer and employee satisfaction.

Sample of Business Benefits

- Decrease Document and Content Management cost by **30%** or more.
- Increased agent productivity.
- Deliver true omnichannel experiences.
- Enable new BSFI products.
- Eliminate document and file transfer between systems.
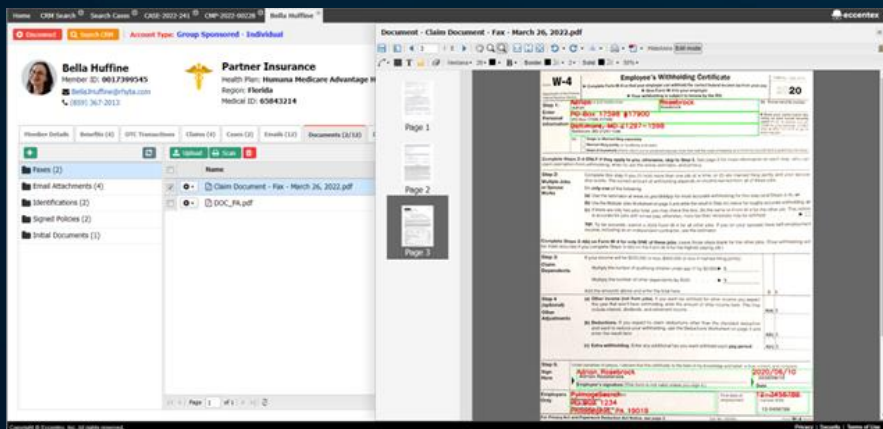
Supports

- Document Management
- Content Application Integration
- Document Archiving
- Digital Signatures
- Business Workspaces
- Document Governance & Protection

Web   **LinkedIn**   **Demo**   **Sales**   **Marketing**

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